

DRIVING COMMUNITY

FY26 Impact Report

How reliable transportation protects health, connection and independence.

Community Transportation Network

RIDECTN.ORG

Community Transportation Network

Inside This Report

A look at how CTN connects people to care, community and independence—and the partners who make that work possible.

01 **A Message to Our Community** — Why reliable transportation matters — 3

02 **How CTN Responds** — Care, Life-Sustaining, and Community Connections — 4

03 **Impact at Every Level of Need** — The breadth and depth of FY26 transportation — 5

04 **What Riders Told Us** — Independence, safety, and peace of mind — 6

05 **Community in Motion** — Events that bring people together around the mission — 8

06 **Support in Action** — Financial stewardship and donor recognition — 9

07 **Looking Ahead** — How CTN will build on what we learned — 13

Community Transportation Network

Independence is built one connection at a time.

A message to our community

Reliable transportation makes so much possible: access to healthcare, connection to the community, peace of mind, and the ability to remain independent.

In FY26, CTN provided 26,050 one-way trips to 727 riders. Some needed CTN for an occasional appointment, while others relied on us several times each week for life-sustaining treatment or continued community participation. Every ride represented someone counting on CTN to be there.

This year, we also listened closely to our riders. They told us CTN helps them stay connected to care, feel safe and supported, and maintain their independence. Just as importantly, they spoke about the compassion and dependability of our drivers, the personal care that makes CTN more than transportation.

As we look ahead, our path is clear: expand access, better understand our impact, and preserve the personal care that defines CTN.

Thank you for helping ensure that a lack of transportation does not become a barrier to health, connection, or independence. Together, we are *Driving Community.*

With sincere appreciation,

Justin Clupper
Executive Director, CTN

Ryan Harris
Board President, 2025-2026



Board of Directors 2025-2026

Ryan Harris - President
Felderman Design-Build

Karen Berggoetz - Vice President
Community Leader

David Leininger - Secretary
Star Financial Bank

Jeremy Hostetler - Treasurer
Christen Souers, LLC

Jared Helge - Past President
Krieg DeVault LLP

Mike Bley
Innovative Engineering Services

Michael GeRue
Parkview Health

Todd Eigenschink
LSIsource

Shannon Dispennett
Indiana Mentor

Chip Koltash
DaVita Kidney Care

Andrew Memmer
Truck Maintenance Inc.

Mason Metzger
CTN Consumer

Jon Painter
1st Source Bank

Andrew Thomas
Ridge NAPA Group

Jill Zahm
CTN Consumer

Three ways CTN keeps people connected.

CTN responds to different kinds and levels of transportation need. Together, these programs protect access to healthcare, community participation and independent living.

1

Care Connections

EVERYDAY HEALTHCARE ACCESS

Reliable transportation to primary care, specialists, therapy, dental care and follow-up appointments. CTN fills transportation gaps so riders can keep care plans on track.

2

Life-Sustaining Connections

RECURRING ESSENTIAL TREATMENT

Consistent transportation to dialysis, chemotherapy, radiation and other recurring treatments where a missed ride can mean missed care.

3

Community Connections

PARTICIPATION, PURPOSE, AND BELONGING

Ongoing transportation for adults with disabilities to attend adult day services, employment, skill-building and community programs.

Community Transportation Network

How CTN's services support independence at every level of need.

Most riders need CTN occasionally. A smaller group relies on CTN frequently and receives the majority of all transportation provided.

Medical Riders	*One-Way Trips*	*Lifeline Riders*	*Trips for Lifeline Riders*
739	***21,517***	***13%***	***74%***

Essential Access
1–6 one-way trips

Riders — **56% · 410**
Trips — **6% · 1,217**

CTN fills occasional transportation gaps, helping riders reach preventive care, specialists and essential appointments.

Ongoing Support
7–50 one-way trips

Riders — **31% · 230**
Trips — **21% · 4,456**

CTN becomes a consistent partner during treatment, recovery, rehabilitation and regular community participation.

Lifeline Transportation
51+ one-way trips

Riders — **13% · 99**
Trips — **74% · 15,844**

Reliable transportation is essential to maintaining health, community connection and independent living.

62 riders made 100 or more one-way trips.

This distinct Lifeline cohort represented fewer than 8% of all riders, yet accounted for more than 61% of all FY26 trips.

Breadth

56% of riders used CTN only occasionally, showing the broad need for accessible transportation across the community.

Depth

13% of riders generated 74% of trips, showing how CTN becomes an essential part of daily health and independence.

FY26 client-level utilization data · One-way trips · Community Transportation Network

More Than a Ride: What CTN Makes Possible

A dependable ride can mean staying on track with treatment, remaining in your own home and holding on to the independence that matters so much.

91%
Stay connected to the care they depend on

94%
Hold on to thier independence

97%
Feel less stress and more peace of mind

2026 CTN Medical Client Survey · 34 respondents · Response totals vary by question

Reliable transportation protects more than an appointment.

91% **Avoid missed or delayed care**

Riders can reach the appointments and treatments their health depends on.

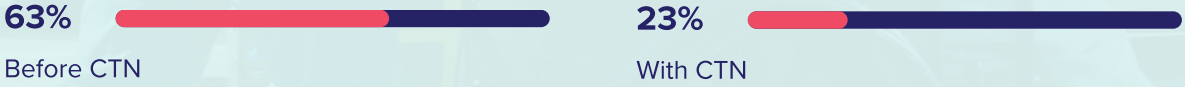
97% **Feel safe along the way**

A helping hand and a dependable driver make every trip feel less overwhelming.

97% **Feel genuinely cared for**

Courtesy, kindness and personal assistance turn transportation into peace of mind.

With CTN, fewer riders are forced to choose between missing care and finding a ride



What We Learned from Listening

Independence doesn't happen by accident. It takes a community.

For many older adults and individuals with disabilities, remaining independent depends on a network of support - physicians, therapists, caregivers, family members, neighbors, pharmacies, community organizations, and countless others working together to help them continue living safely and with dignity.

Community Transportation Network is one important piece of that community puzzle.

Every ride connects someone to the healthcare, treatment, rehabilitation, and services that make independent living possible. Without reliable transportation, even the best care plans can fall apart.

The 2026 Medical Client Survey affirmed just how important that connection is.

These numbers tell us CTN is helping people maintain their independence. The comments tell us what that independence means.

> *One rider shared,*
>
> ***"Stay in my own home. That means the world to me."***

> *Another wrote,*
>
> ***"Maintain a sense of independence even in my advanced cancer diagnosis."***

For others, independence meant something as simple, and as powerful, as keeping medical appointments, managing chronic conditions, or making their own healthcare decisions.

While transportation is what brings riders to CTN, it isn't what they remember most.

Again and again, survey respondents spoke about the kindness, compassion, and professionalism of our drivers. They described drivers who know them by name, call ahead before arriving, make sure they get safely to their door, and genuinely care about their well-being.

> *One rider captured the spirit of CTN perfectly:*
>
> ***"Good people, you can't fake that day after day."***

That compassion extends beyond the rider.

One caregiver shared how CTN helped her mother complete radiation treatments, praising drivers Ossie and Sal for their professionalism, kindness, and the confidence they provided during an incredibly difficult season. Their care gave a family peace of mind when they needed it most.

Stories like these remind us that transportation is about more than getting from one place to another. It preserves routines, reduces stress, eases the burden on caregivers, and keeps people connected to the healthcare they depend on.

Perhaps the greatest lesson from this year's survey is that **CTN doesn't create independence, it helps protect it.**

Independence is rarely lost all at once. It can disappear one missed appointment, one delayed treatment, or one inaccessible ride at a time.

Every day, CTN helps interrupt that cycle.

Every ride helps someone stay connected to healthcare, remain independent, and continue living life on their own terms.

That is what it means to be ***Driving Community.***



Thank you for helping make independence possible, one ride at a time.

Community in Motion

More than fundraisers, CTN events invite the community to celebrate, connect and help keep reliable transportation moving.



Dine 4 Rides

CTN'S SIGNATURE CELEBRATION

A memorable evening that brings donors, sponsors and friends together around CTN's mission—and generates critical support for accessible transportation.

$218,001
RAISED THROUGH EVENTS

430
GUESTS ENGAGED



Hop On Brew Tour

FUN WITH A PURPOSE

A relaxed community experience that connects local breweries, riders and supporters while raising funds to help people reach care and community.

36
SPONSORS AND PARTNERS

60
VOLUNTEER HOURS

More ways the community showed up

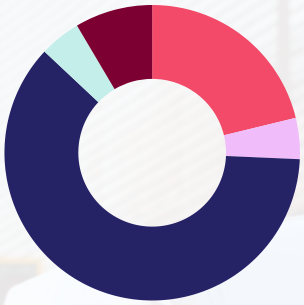
Gift a Ride - Community Campaign

Thanks to generous donors who provided dollar-for-dollar matching gifts, every contribution made twice the impact. Year-end giving also made CTN's Free Rides in December possible, covering private-pay rider fees throughout the month so riders could keep a little more in their pockets during the holiday season.

Your Support in Action

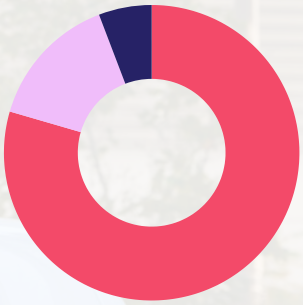
Where CTN's resources come from and how they are invested in reliable transportation.

Where support comes from



Program fees	21.2%
Gov't Grants	4.5%
Foundations	61.3%
Contributions	4.5%
Events/Other	8.5%

How resources are used



Program/Fleet	79.5%
Administration	14.7%
Fundraising	5.8%

FY26 Financial Highlights

$3,196,768

TOTAL REVENUE

All FY26 operating support

$2,651,460

TOTAL EXPENSES

Resources used to deliver the mission

80.3%

INVESTED IN PROGRAMS

Directly supporting transportation

Responsible stewardship keeps every ride moving.

Behind every number is a rider counting on CTN to be there. Community support becomes safe vehicles, dependable service, compassionate drivers and greater independence.

An audited version can be found on our website: RideCTN.org/About-Us/Financials

The Community Behind Every Ride

CTN's impact is made possible by the people and organizations that believe transportation should never stand between someone and care, connection or independence.

Leadership Recognition

THE TERNET FAMILY FOUNDATION

ENGLISH, BONTER, MITCHELL FOUNDATION

WINDSWELL FOUNDATION

FY26 Donors and Partners

INDEPENDENCE CIRCLE

3Rivers Federal Credit Union
Allen County Department of Health
Anonymous Foundation
Citilink
Community Foundation of Greater Fort Wayne
Cathy Fitzgerald Charitable Foundation
Foellinger Foundation
Bob and Michelle Hatfield
Jeremy and Melissa Hostetler
The Lutheran Foundation
Michelin
Carson and Rosemary Noecker Family Foundation
Parkview Health
PHP Foundation
M.E. Raker Foundation
Ian & Mimi Rolland Foundation
PNC Discretionary Charitable Trusts
- Dr. Louis and Anne B. Schneider

James R. Shields Private Foundation
St. Joseph Community Health Foundation
Edward M. and Mary McCrea Wilson Foundation
The Donald F. Wood & Darlene M. Richardson Foundation
Zollner Foundation

Every gift helps make the next ride possible.

Whether you funded one ride, sponsored an event, supported a vehicle or invested in CTN's mission, you helped protect someone's independence.

FY26 Donors and Partners Continued

DIGNITY DRIVERS

Howard P. Arnold Foundation
Baden Gage & Schroeder
Barry and Karen Berggoetz
Ann Bobilya
Carl and Carrie Bradtmueller
Megan Butcher
Judith Carboni
Michael and Gianna Casini
Don and Rae Cates
Shawn Circle
Council On Senior Services
Custom Engineering & Fabrication, Inc.
Shannon DisPennett
Todd and Darla Eigenschink
Elevatus
Elwood Fire Equipment Company, Inc.
Felderman Design | Build
Kyle Finn
Foxworthy Wealth Advisors
Luke Funk
Michael and Angie GeRue
Sam and Molly Graves
Kristine Graves
Rego Graves Charitable Fund
Shamir and Mallory Haji
Jason and Theresa Haner
Ryan and Allison Harris
David and Pam Hart
Jared and Tesa Helge
Joe and Tammy Hyndman
The Journal Gazette Foundation
Matt Kelley
Koester's Body & Frame
Krieg DeVault
Charles W. Kuhne Charitable Foundation
LSIsource, LLC
Magee-O'Connor Foundation, Inc.
Doug and Diane Martin
Ray and Vickie McIntosh
Dave and Gail McKinnon
Andrew and Beth Memmer
NIPSCO
Todd Opacinch and Janet Leezer
O'Rourke-Schof Family Foundation
Deb Overcash and Mary Anna Bradshaw
The Ox Agency
Jon and Emliy Palmer
Diana Patterson
PHP
PNC Foundation
Prophet Sisters Foundation
Rick and Kim Reneker
ResCare Community Living
Ben and Katie Roussel
Chris and Leslie Rush
Senior Information Fair
Service Electric
Sipe Family Fund
Drew and Kati Smith
John and Barb Snider
STAR Financial Bank
Ryan and Erika Stoneburner
Hannah Stork
Strahm Building Solutions
Mary Margaret Stucky Foundation
Superior Van and Mobility
Matthew and Cammy Sutter
Brian Ternet and Kim Carpenter
Michael Thomas
Andrew and Devin Thomas
Charlie Tippmann Foundation Charitable Trust
Truck Maintenance Inc.
Unitarian Universalist Congregation
Edith Vanhouten
Barb Wachtman and Tom Skillman
Waste Works
The Waterfield Foundation
Jon and Sue Weterick
Mr. Roy Wilson Jr.
Joseph and Nicole Wolfcale
Dave and Jill Zahm
Mike and Heather Ziembo

Community Transportation Network

FY26 Donors and Partners Continued

FRIENDS OF CTN

Anonymous
Roberto Arellano
Amy Bailey
Nena Bailey
Ryan and Alexandria Beeching
Wayne Bennett
Kurt and Cynthia Beuchel
Brian Bienz
Mike and Kim Bley
Candice Boneff
Alisha Bonfiglio
Rohli Booker
Adam and Amber Bouthot
David Bowman
Jamie Bransfield
Tama Brenneke
Allen and Rachel Brouwer
Ethan Brown
Ryen Brumbeloe
Connie Burnett
Tomi Cardin
Stasha and Andre Carrasquillo
Lisa Chelf
Justin and Jessica Clupper
Chris and Terri Clupper
Nelson and Mary Coats
Jenny Cordray
Michael Cordray
Jesse Crammer
Crosby Real Estate Investments, LP
Linda Crothers
Eric Curby
Ethan Dahlen
Tim Dammeyer
Michael Deam
Lee DeLaBarre
Al and Sue Diefenbach
Dan and Jenny DisPennett
Mr. Gregory Douple
Muriel Downey
Shannon Downey
Eagles 3512 Auxiliary
Marilyn Egts
Joseph Falkner
Jeffrey Fesler
Financial Planning Services
Dave Fisher
Victoria and Carl Foltz
Cindy Frederick
Steven Funk and Rory Baksh
Marcia Futter
Andrew Garn
Teri Garrelts
Tim and Ann Gibson
Amy Glick
Cathy Goff
Kimberly Grannan
Matt Graves
Nikki Grilliot
John and Anita Guingrich
Kay Hagenbush
Karen Hall
Amber Ham
Kenneth and Judith Hambrock
Bill and Sharon Harris
Matt and Stephanie Harter
Sherry Harter
Mark and Emily Hartman
Anthony Iovino
Giselle Jackson
Daniel Jones
Adam Kasmier
Jennifer Kasmier
David and Michelle Kearns
Emily Keirns
Mason Kessie
Patrick Kiel
Jeremy Kimpel
Hillary Knipstein
James and Jan Koday
Chip Koltash and Norm Appleby
Kroger
Alex Lachat
Connie Lehman
Stephanie Lehman-Rogers
Bill and Meredith Leimkuhler
David and Holly Leininger
Vicki Leininger
Jason and Tina Linker
Scott Locey
Carl and Nancy Louraine
Catherine Mariano
Summer Martin
Deric Martin
Rick and Rhonda Memmer
Charles and Katie Metz
Mason Metzger
John Metzinger
Kathryn Meyers
Paul Miller
Kyle Miller
Chad and Meredith Morrow
Doug Murphy
Michael and Rebecca Mushett
Chad Myers
New Car Dealers Association
Mike and Yvonne Niccum
Tom and Helen Nill
Nathan Notter
John and Sue Olry
Dean and Janet Oxley
Jon and Julie Painter
Andrew and Meredith Palmison
Amanda Parker
Kevin Patrick
Holly Jo Petak
Barbara and Don Pine
Mike Prosser
Randy and Carol Roberts
Jon Rocholl and Alyssa Ivanson
Jenny Rose
Jama Ross
Carly Rosswurm
Tamika Rozema
Karen Ruger
Troy and Dianne Rybicki
Tom and Laura Salzer
Pete and Melissa Schenkel
Eric and Jacklyn Schreier
Mary Schroer
Paul Sevier
Cherise Sevier
Melissa Shaw
Justin and Amy Shurley
Susan Silver
Zel and Amber Skrtic
Britt Sloan
Stephen and Jorja Smith
Tina Snyder
Jack Stefanek
Matt and Erin Tappy
David Tracey
Jamie Tupper
Patricia Urban
April Urban
Robert and Joyce Valois
Eric Van Ness
Jennifer Vanderpool
Josh Verhulst
Arturo Villarreal and Tamara Roy
Jody Vining
Brad Wadkins
Jamie Watson
Logan Weber
Ted and Becky Weimerskirch
Cecile Weir
Clay Weir
Lisa Weston
Brittany Whitacre
Michael Wibel
Beth Wind
Gary Windmiller
Tom Wyrick
Tanya Young
Kyle Zanker
Dawn Zion

Building on what we learned.

FY26 gave CTN a clearer picture of both the breadth of transportation need and the depth of support some riders require. That insight will shape how we serve, measure and communicate our impact.



Strengthen access

Continue providing dependable transportation to everyday appointments, recurring treatments and community programs.



Measure what rides make possible

Look beyond trip totals to understand continuity of care, participation, reduced stress and protected independence.



Grow with care

Build capacity to meet community need while preserving the kindness, personal assistance and trust riders value most.

Our path forward is clear: expand access, deepen our understanding of impact, and preserve the personal care that defines CTN.

Community Transportation Network

Every ride helps protect someone's independence.

Your support helps ensure that a lack of transportation does not become the reason someone loses access to care, connection or the ability to continue living life on their own terms.

Be part of what the next ride makes possible.

Give. Partner. Advocate. Share CTN with someone who needs a dependable ride.

RIDECTN.ORG

Driving Community

Community Transportation Network | Fort Wayne, Indiana