



**Community
Transportation
Network**

WE LOOK FORWARD TO SERVING YOU!

Our lift-equipped vans and caring drivers provide door-through-door support, including steady, hand-in-hand assistance. Proudly serving neighbors across Allen County, IN since 2000.

www.RideCTN.org

REGISTER

REQUEST RIDE

PAY BILL

DONATE



**WE'RE A NONPROFIT.
GIFTS SUPPORT RIDES
FOR THOSE WHO
NEED THEM MOST.**



TRIP HOURS
5:00AM - 6:00PM
Monday thru Saturday



OFFICE HOURS
6:00AM - 5:00PM
Monday thru Friday

260-420-3280 | TTY: 800-743-3333

PLAN AHEAD!

Request your ride at least 2 business days
in advance for the best availability.



CANCELLATION POLICY

In an effort to serve more riders, CTN is implementing a new cancellation policy. We highly recommend riders cancelling their transportation at least 48 hours in advance of their ride. This allows CTN to schedule another trip during that slot.

+ 48 HRS

**NO PENALTY
NO LIMIT**

Cancel **48 hours** or **MORE** from trip

< 48 HRS

**6 TOTAL
PER 30 DAYS**

Cancel **LESS** than **48 hours** from trip

DAY OF

**4 TOTAL
PER 30 DAYS**

Day-of includes **after 5 PM** the day prior

AT DOOR

**3 TOTAL
PER 30 DAYS**

Cancel **at arrival** or is a **NO SHOW**

WHEN LIMITS ARE EXCEEDED

First violation: 30-day suspension

Second violation: One-year suspension