



Annual Report

2014-2015

The mission of CTN is to provide dependable and efficient transportation so no one is left behind.

3,000 riders of all ages and all abilities continue to make connections in this community. For the community, it means there is an effective, efficient alternative to meet transportation needs.



HOW WILL MARY GET TO DIALYSIS
3 TIMES A WEEK?

HOW WILL CAROLINE GET TO
TURNSTONE, THE DOCTOR, DENTIST,
AND RADIOLOGY?

HOW WILL LAURA ATTEND ESARC
RECREATIONAL EVENTS IN THE
EVENING AND ON WEEKENDS?

HOW WILL THE CENTER FOR
NONVIOLENCE HELP HISPANIC WOMEN
ATTEND A SUPPORT GROUP TO BECOME
MORE INDEPENDENT?

HOW WILL HEAD START PRESCHOOL
TEACHERS ENRICH THE LIVES OF LOW
INCOME CHILDREN WITH FIELD TRIPS
TO THE FARM, ZOO, AND ART MUSEUM?



**44,063 passenger trips
were provided!**

Major developments:

For CTN, this year was a rebuilding year and a year to prepare for major transitions.

- Succession planning took on a new sense of urgency as the Operations Manager was retiring. This planning was coupled with the reorganization of the operations staffing to become more efficient. A new position of Assistant Director was created to lead operations and develop skills to lead the agency in the absence of the Executive Director.
- This year we had to reduce the medical transportation service by 23% to reduce personnel expenses. People with frequent standing orders became the priority and none of them lost their service. With more support income, we can restore some of this service over the next two years.
- We continued to struggle to hire qualified drivers. The influence of a board member helped the recruitment publicity. We also had to raise wages to be more competitive for the CDL drivers.
- This was our second year for receiving capital support for the building. After 18 months, a one million dollar purchase was reduced to a \$280,000 mortgage balance.
- This was the first full year in our new building which reduced occupancy expenses as part of the financial recovery.
- We ended the fiscal year with a sizable profit. This corrects a two-year cycle of deficits. We also had funding to carry over into the new fiscal year.

Activities Report – The Investment at Work

17,312 trips supported the access of **696** seniors and people with disabilities to medical care and related services. 517 new people registered for this service.

- 36% were minorities, 67% were aged 60 and over, 18% were aged 80 and over
- Over 90% of survey responses feel CTN is responsive to needs, will continue to use, and would refer others.
- 62% of survey responses changed their appointment time so CTN could provide the trip.
- 57% responded that service is vital to remain in current residence.
- Chief complaint is availability in schedule to perform their trip request.

26,705 trips provided children, youth, low income families, seniors, and people with disabilities access to other community resources in partnership with other organizations.

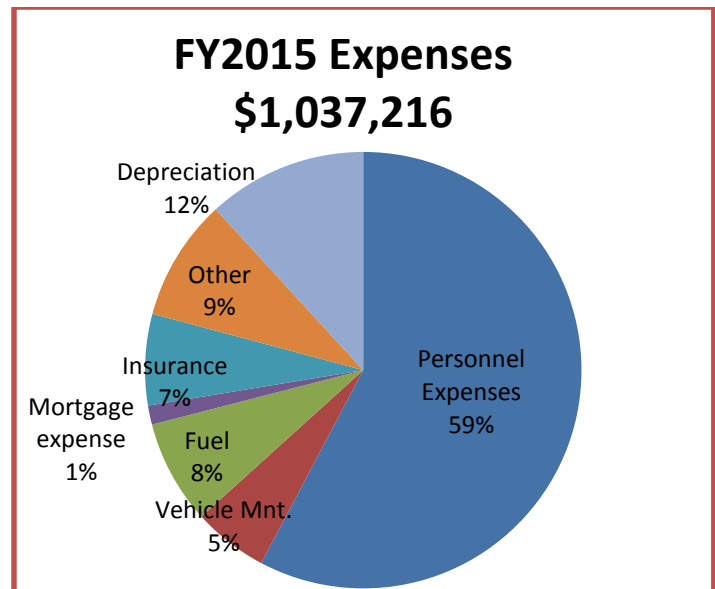
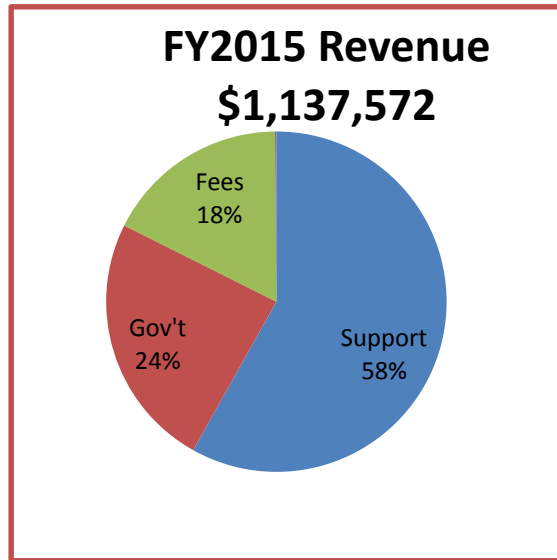
Some of the partner agencies include:

Bright Point Head Start, Turnstone, ESARC, Parkview Health System, and Lutheran Health System, Early Childhood Alliance, Cancer Services, Audiences Unlimited, Senior Information Fair, Park Center, Tin Caps, Center for Nonviolence, United Way, the Wunderkammer, and a wide variety of groups, sizes, and frequency including social service agencies, the arts community, governmental entities, clubs, Visitors Bureau, churches, schools, etc.

Financial Scoreboard – Fueling the mission

Recovered from previous 2 year deficit

87% of expenses program related



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Executive Staff

Becky Weimerskirch, Executive Director Anne Hall, Assistant Director
Greg Michell, Operations Manager

Thank you for your support to fuel the mission!

\$150,000 - \$25,000

Madge Rothschild Foundation, McMillen Foundation, Paul Yergens & Virginia Yergens Rogers Foundation, United Way of Allen County, Community Foundation of Greater Fort Wayne, AWS Foundation, Foellinger Foundation, English, Bonter, Mitchell Foundation, Flora Dale Krouse Foundation, Edward M. & Mary McCrea Wilson Foundation, St. Joseph Community Health Foundation, Parkview Foundation, Chuck & Lisa Surack & Sweetwater, Lincoln Financial Foundation, Carson & Rosemary Noecker Family Foundation

\$24,999 - \$5,000

Benjamin H. Smyser Foundation, Auer Foundation, M.E. Raker Foundation, Ian & Mimi Rolland Foundation, Dr. Matt & Cammy Sutter, Dr. Terrance Watson, Jeremy & Melissa Hostetler, PNC Foundation, McGee-O'Connor Foundation, Old National Foundation, Mary Cross Tippmann Foundation, PHP, Charlie Tippmann Foundation, GE, Lutheran Health Network

Below \$5,000

Aging & In-Home Services, Margaret Ankenbruck, Arnold Foundation, BF Goodrich, Bradley Co., Barrett & McNagny, Denice Beights, Tyler Binkley, David & Ann Bobilya, Larry Bracey, Janet Carroll, Cynthia Buchan, Dana Budd, Mr. & Mrs. Tony Burrus, Jack Caffray, Daniel Chiappazzi, Justin & Jessica Clupper, J. Nelson & Mary Coats, Carole & Joe Cobb, Virginia Collins (*in memory of James Collins*), Council of Senior Services, Bob Cross, Rosetta Curry (*in honor of Jack Weisz*), Billy Davenport, DaVita Renal Care Summit City, Cassandra Day, Helen Didion, Charlotte Doeden, Sue Doeden, Lynn & Greg Douple, Dr. & Mrs. D'Andrae Douse, Kira Downey, Muriel Downey, Robin Durnbaugh, William & Dorothy Easterly, Ned & Sally Edington, Mr. & Mrs. Steve Eikenberry, Sharon Emery (*in memory of Geraldine O'Donnell*), Nancy Erhardt, Beth Fisher, Gordon Fisher (*in memory of Dave Gionet*), Brenda & Steve Fishbaugh, Fast Print, Fort Wayne Medical Society Foundation, FWMOA, Mary Lee Freeze, FW Radiology, Foster Park Lions Club, Dick & Susan Fox, David Funk, Marcia Gabet, Dan Garman, Mike & Cathy Gastineau, James & Susan Gentile (*in memory of Steve Cheviron*), Lynn Gerig, Michael & Angie GeRue, Steve Gilbert, Troy & Alena Gillium, Beth Goldsmith, Gene & Carolyn Gompf, Dr. Kirk & Mrs. Debra Griffith, Loaine & Stew Hagerty, Anne Hall, Wayne & Kay Hall, Dawn Hammond, Lynn Hatfield, Kari Huston, iAB, Fred Inman, Brad Johnson, Journal Gazette Foundation, Jeff & Betsy Kachmar, David & Michelle Kearns, Dave & Peg Kelley, Andre King, Jim & Jan Koday, Brandon Koenig, Dan Konow, Ronia Krieg, Krouse Kern & Company, Corey & Derek Laffkas, John Leal (*in memory of Marie Leal*), Bethany Lee, Sharon & Pedro Ledo, Dan Leon, Jim & Connie Linker (*in memory of Dick Linker*), Irwin Mallin, Lisa Maples, Jane Marquardt (*in memory of Harry Anderson*), Mary McDonald, Andrew & Beth Memmer, Leanne Mensing (*in honor of Joan Haverstick*), Greg & Cora Michell, James & Theodora Michell (*in memory of Bill Michell*), Keith & Sue Michell (*in memory of Cecile Michell & in honor of Jim, Jeff, & Bill Michell*), Mark & Susan Miller, Paul Miller, John & Carrie Minnich, Jomare Bowers-Mizzell, David & Linda Molfenter, Jeremy Mortorff, Alyce M. Mooradian, Morphotrust, Susan Motz, Amy Mulkey, Michael & Mary Musson (*in honor of Greg Michell*), NAI Harding Dahm, National Building Products, Josh Neal, Old National Bank & Insurance, Oetting Services, Paint the Town Graphics, Jonathan Painter, Eran Park, John & Susie Peirce, Ann Phillips, Diane Marie Phillips, Profiles Hair Salon, Prophet Sisters Foundation, Psi Iota Xi, Raymond James & Associates, Richard & Kimberly Reneker, Dr. & Mrs. Paul Reszel (*in honor of Rosemary Reszel*), Danielle Ridley, Cynthia Rolleston, Andrew & Sarah Royer, St. Jude Social Action, Elizabeth Sanders, Tom & Dorothy Schuerman, Steve & Susan Shaikh, Tracy & Gretchen Shellabarger, Deanna & Edwin Shull, Jimmy Simmons, STAR Financial Bank, Steel Dynamics, Nate Stephenson, Ryan Stoneburner, Sarah & Nick Strimmenos, Mary Margaret Stucky Foundation, Rebecca Graves-Sweinhagen, Three Rivers Foundation, Patricia Thomson, Julie Wall Toles, David Tracey, Bob & Diane Tracey, TWO EE's Winery, Unitarian Universalist Congregation, Dr. Jonathon Walker, Dr. Wayne Walker, Gordon Walter, Dr. Terrence Watson, Ted & Becky Weimerskirch, Abby Weimerskirch, Art & Julie Weingartner, Jennifer Westropp, Sandra Marie White, Roy Wilson, Jr., Zach Wilson, Gary Windmiller, Joseph Wolfcale, Dr. Phillip & Mrs. Marcia Wright, Kelly Zachrich and Michael Zurcher.

* Our apologies to anyone who may have been overlooked in this list.

Please join us for the road ahead where every trip is a success story!



5601 Industrial Road
Fort Wayne, IN 46825

www.RideCTN.org
(260) 420-3280