

# 2016-2017 ANNUAL REPORT

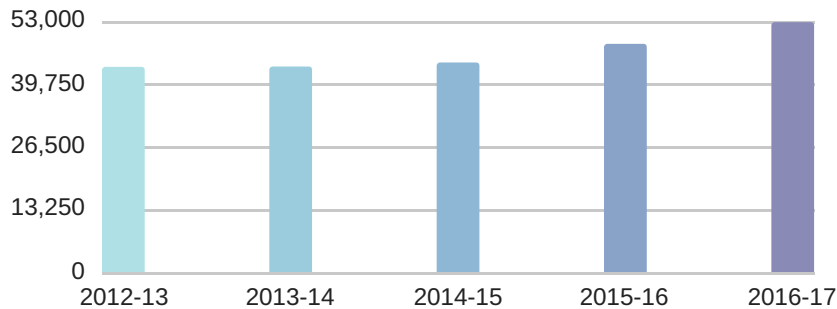
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OUR MISSION:  
TO PROVIDE DEPENDABLE AND  
EFFICIENT TRANSPORTATION  
SO NO ONE IS LEFT BEHIND.

# CTN HAD A RECORD YEAR OF GROWTH AND NEW VENTURES!

## 52,777 TRIPS



**CTN clients of all ages and all abilities continue to make connections in this community.**

- For some, it means a new opportunity to learn
- For others it helps them remain in their own homes.
- For partner agencies, it means they have a dependable transportation resource to accomplish their mission.
- For the community, it means there is an effective, efficient alternative to meet transportation needs.

## 4,640 RIDERS



Four new vehicles were added to the fleet to replace aging ones and expand our capacity!

## CLIENT TESTIMONIALS

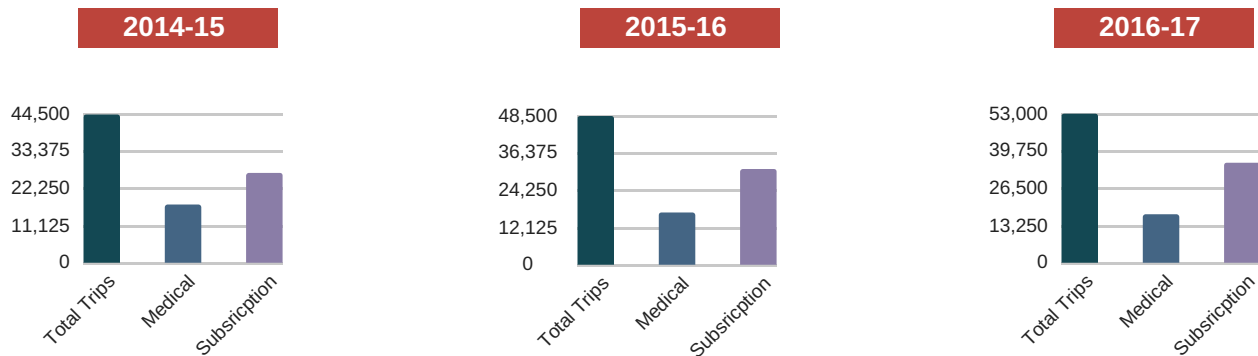
"I love the service you provide. My husband is wheelchair bound and your service is a God send. Your employees are all so nice and friendly too."

"Lisa gave us candy canes on Christmas Eve. Very thoughtful, first Christmas without my husband. Helped cheer me up."

"If it wasn't for CTN I don't know what I would do. CTN is all I have and what a wonderful crew. I would refer someone to CTN anytime."

# ACTIVITIES REPORT

## - The Investment at Work -



- **Medical transportation service provided 17,171 trips, a 2% increase over PY.**
- **240 other individual trips helped riders for a variety of shopping and other special events.**
- **893 seniors and people with disabilities reached their healthcare destination, maintained their health, and remained in their current residence.**

## MORE HIGHLIGHTS FROM FY 2016-2017

- In June, we initiated work trips for people with intellectual disabilities.
- The average cost per trip was maintained at \$24, actual including administrative and fundraising.
- We experienced growing pains for the organization to hire staff and use up to date technology.
- CTN added group health insurance to retain and recruit personnel.
- Our supporting income increased with the growth of the gala, a major corporate gift, more foundation grants, and the introduction of a new event (Hop On Brew Tour). This year 245 donors, United Way of Allen County, and 24 foundations supported the mission.
- Financially, CTN ended the fiscal year with a surplus and reserves to carry over into the new fiscal year. The building debt was paid off. The line of credit was not used. We initiated an endowment with the Community Foundation.
- We were awarded federal funding for three new replacement vehicles. One new bus was ordered and funding has been secured to purchase another bus by the end of the year. Three vehicles were retired with two of them being sold by June 30.
- CTN maintained the highest 4 star rating by Charity Navigator, only 36 organizations in Indiana have received this rating.

## THE ROAD AHEAD...

- Provide 54,000 total trips (18,000 medical trips and 1,000 work trips included).
- Continue to build collaborations for affordable widespread impact.
- Prepare for leadership transition.
- Build our support base.

CTN continues to remove transportation barriers for seniors, people with disabilities, low income families, children and youth, and the organizations that serve them. CTN vans are seen all around town connecting people with their community. We are using nonprofit transportation resources more effectively, keeping people more independent, and saving the community money.

## CTN BOARD OF DIRECTORS

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- Michael GeRue, Vice Chair - Parkview Hospital
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- Joshua Neal - Barrett & McNagny Attorneys
- Jon Painter - 1st Source Bank
- Becky Weimerskirch - CTN Executive Director



**CTN worked with 75 partner groups and agencies to provide transportation for work, subscription and medical services.**



thank you to our generous

donors!

\$95,000 - \$5,001

Michelin North America, AWS Foundation, United Way of Allen County, Community Foundation of Greater Fort Wayne, Paul Yergens & Virginia Rodgers Foundation, English, Bonter, Mitchell Foundation, Foellinger Foundation, Parkview Health, St. Joseph Community Health Foundation, Carson & Rosemary Noecker Family Foundation, Lincoln Financial Foundation, Sweetwater Sound Inc., Edward M & Mary McCrea Wilson Foundation, Zollner Foundation, Charles W. Kuhne Charitable Foundation, Sledd Foundation, Edward D & Ione Auer Foundation, Lutheran Health Network, PHP, ME Raker Foundation, Ian & Mimi Rolland Foundation

\$5,000 - Below

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New Car Dealers Association  
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Trubble Brewing  
Cap N' Cork  
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Mary McDonald

## \$5,000 - Below

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Combat Ops Arena  
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Josh & Amber Neal  
Muriel Downey  
Ryan & Beth Perkins  
Mishel Ashtary  
Kurt & Cynthia Beuchel  
Ned & Sally Edington  
Indianapolis Colts  
Jim & Cindi Rolleston  
Frank Gomez  
Fever Community Relations  
Ta'nisha Clements  
Innovative Engineering Services, Inc  
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Innovative Pension Consulting  
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Samuel Dickinson  
Greg & Lynn Douple  
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David Fee  
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Erin & Chad LaCross  
Carl & Nancy Louraine  
Leanne Mensing  
McIntosh Energy  
Corey & Brooke Miller  
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Adam Turney  
Clare Householder  
NE IN Chapter of American Payroll  
Association  
Gordon & Janice Fisher  
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Fort Wayne Tincaps  
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DeBrand  
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Beth Fisher  
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Doug & Diane Martin  
Roger Reece  
Dr. Paul Reszel  
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Heidi Wright  
Club Soda  
Betsy Hartman  
Fort Wayne Children's Zoo  
B. Antonio's Pizza

Indianapolis Zoo  
Jean Marie Boykins  
Anonymous  
Fort Wayne Museum of Art  
Camellia Tobin  
Gordon Walter  
The Oyster Bar  
Fort Wayne Tin Caps  
All for One  
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Rita Brockhouse  
Jennifer Gaff  
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Susan Gentile  
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